

COUNSILMAN-HUNSAKER

OPERATIONS



COVID-19



GUIDANCE

[COUNSILMANHUNSAKER.COM/COVID-19](https://counselmanhunsaker.com/covid-19)

Operations Guidance for Facilities During the COVID-19 Pandemic

Before Re-opening

Water Management Plans

- Facilities that have been vacant may have stagnant or standing water in legs of the building water systems.
- For aquatic facilities, hot tub aeration lines and facility showers are most concerning.
- Creating a water management program is part of the 8 steps to take before your business or building reopens. Refer to <https://www.cdc.gov/coronavirus/2019-ncov/php/building-water-system.html>

Resources

- [What to Know About Creating Water Management Plans](#)

Facility Signage

In March, the EEOC confirmed that the COVID-19 pandemic meets the "direct threat" standard for employee/members and guest medical examinations. Employers do not violate the ADA by requiring employees/members to undergo medical examinations, such as temperature checks, or asking employees disability-related questions, such as whether they suffer from underlying health conditions that may make COVID-19 more severe for them. As with all medical information, the fact that an employee has a fever, or an underlying health condition is subject to the ADA's confidentiality requirements. Once screening is complete, there should be no record keeping of the information taken due to HIPAA.

- An important part of your organization's response plan for COVID-19 is to educate your employees, participants, or members with signage. Signage is recommended throughout the facility, including entry ways.

Facility Signage, continued...

- Health screening upon entry of the facility should be addressed in your facility's plan and should follow local protocols. Educate your employees and public with what to expect when utilizing the facility with signage at the entrance and on the website.
 - Some facilities are screening employees and patrons. Here are possible screening questions.
 - i. Do you currently have a cough, fever, shortness of breath or any other symptoms of illness?
 - ii. In the past 14 days, have you been in close contact with someone confirmed as having COVID-19?
 - Any employees or patrons that answer yes to the above questions should not utilize the facility and should remain at home.
- Signage should be in higher risk areas such as Entrances, Bathrooms, Locker Rooms, and equipment used frequently.
- Signage for Social Distancing Policies should be throughout the facility, where people congregate or form lines. Markings on the floor on where to stand and arrows on how to direct traffic in busy areas are helpful.

Resources:

- [Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019](#)
- [Ten Steps All Workplaces Can Take to Reduce Risk of Exposure to Coronavirus](#)
- [Pandemic Preparedness in the Workplace and the Americans with Disabilities Act](#)
- http://redwoodsgroup.com/resources_cat/topic/covid-19/

Facility Opening Guidelines

- Opening at reduced capacity
 - Follow official CDC Guidelines
 - Reduce capacity to meet local regulations + ability to provide minimum social distancing requirements
 - People in a line must practice social distancing.
 - Provide 6-foot markings at any waiting area
 - Keep all excess patrons outside with ample space for social distancing.
 - Prohibit groups of 10 or more (according to local protocols). All persons not part of the same household must stay at least 6 feet apart.
 - All staff and patrons may need to wear masks outside of water (follow local protocols).
- Example of a staged opening for facilities. Actual opening requirements may differ in your area, please follow local protocols.
 - Stage 1 – Signups for lane/swim time.
 - Consider extended hours to meet lap swim demand.
 - Limit to one family unit per lane. Ideally 1-2 swimmers max.
 - Utilize a signup program if your facility does not have one.
 1. <https://www.signupgenius.com/>
 - Phase 2 – Focused activity time (no overlapping programs)
 - Follow local protocols and swim lesson guidelines
 - Follow aquatic exercise guidelines along with social distancing
 - Phase 3 – Spectator events may now resume

Facility Opening Guidelines, continued...

- Staff equipment and distancing
 - Issue lifeguards a rescue tube to keep with them throughout their entire shift, sanitizing it afterwards.
 - Guard chairs – disinfect with each rotation.
 - All team members wear masks outside of the water.
 - Increase the frequency of cleaning workstations and other shared items.
 - Reconfiguring entrance by setting up mobile check-in stations for guests and groups instead of inside an office
 - Limit the movement of food and beverage team members throughout concession stand
 - Provide multiple lifeguard break areas throughout your park, not one local area.
- Guest Precautions
 - Lounge chairs should be placed in groups of no more than 4 to 6 and these clusters of chairs spaced 6 feet apart
 - Consider assign chairs to a specific group of guests for the entire day.
 - Ground signage can spread people out in cue lines for slides and attractions
 - Parks may want to develop a dispatch position at the entry to their lazy river and other attractions to spread guests out more evenly.

Disinfection Guidelines

Not all disinfectants are appropriate for pool areas. Utilizing disinfectants containing ammonia can create chloramines when introduced to the pool water. It is recommended that non-ammonia based disinfectants are used around pool areas. Ammonia based disinfectants may be used in areas that will not transmit the disinfectant to the water.

- Cleaning practices
 - Increase the frequency of cleaning and disinfecting, focusing on high-touch surfaces, such as pool ladders and handrails, public restrooms, exercise rooms, benches, tables, faucets, doors, shared workout equipment, and checkout items. Increased frequency of cleaning and disinfecting with attention to these areas helps remove bacteria and viruses.
 - Clean surfaces and objects that are visibly soiled first. If surfaces are dirty to sight or touch, they should be cleaned using a detergent or soap and water prior to disinfection.
 - Clean and disinfect surfaces as soon as possible in areas where a person with respiratory symptoms (e.g., coughing, sneezing) was present.
 - Use an EPA-registered disinfectant for use against coronavirus. Refer to the EPA approved list of disinfectants for SARSCoV-2 at <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
 - Follow the manufacturer's instructions for safe and effective use of all cleaning and disinfection products (e.g., dilution concentration, application method and contact time, required ventilation, and use of personal protective equipment).

Disinfection Guidelines, continued...

- Review your facility's Hazard Communication Standard policy to potential health hazards and the recommended protective measures for common active disinfectant agents.
- Add any additional cleaners your facility is utilizing to your SDS information.
- All equipment should be cleaned in the morning and evening by staff
 - We recommend the Councilman-Hunsaker HydroApps' Facility Manager web-app. This web-based application already contains ENHANCED CLEANING AND DISINFECTION: FOR AQUATIC FACILITIES checklists for both Opening/Closing and Hourly sanitization measures.
 - The Checklists may be monitored by the public to rest their mind at ease about the cleanliness of the facility.
- Cleaning stations for patrons to utilize after they use equipment.
 - Consider selling all packages of individual exercise equipment at the front desk or by staff. For example: kickboards, buoys, fins, etc
 - If you need to offer this equipment for community use, create a plan in place to sanitize before and after each use. With easy access to sanitizer wipes and signage, everyone should do their part to keep these items clean.
 - Sanitizer Wipes should be available for both employees and members to use when needed, so that everyone involved has peace of mind.

Disinfection Guidelines, continued...

Resources:

- [CDC recommendations for disinfecting your facility](#)
- [EPA list of recommended wipes and sanitizers](#)
- <https://www.americanchemistry.com/Novel-Coronavirus-Fighting-Products-List.pdf>



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For more information, contact
miklosvaldez@chh2o.com